



## Texas Standard Prior Authorization Form

### Instructions for use with Optum Care Solutions, LLC (Optum) managed health care plans\*

If you choose to use the attached Texas Prior Authorization Form for submission, you must also submit an Optum Patient Summary Form online per Optum clinical submission program requirements using the following process:

Note: Completing the Optum Patient Summary Form online provides all necessary clinical information.

1. Submit clinical information on Optum Web site:  
[www.myoptumhealthphysicalhealth.com](http://www.myoptumhealthphysicalhealth.com) following Optum's clinical submission process.
2. After submission is complete, document PCN (Provider Confirmation Number) supplied after submission.
3. Fill out attached Texas Standard Prior Authorization Form.
4. **Important: Document PCN number on attached Fax Cover Sheet for proper routing.**
5. Fax in Texas Standard Prior Authorization Form with attached cover sheet to (248) 733-6070.
6. If you have multiple patients, submissions must be faxed in separately.

\*not for use with Federal Programs/Medicare.

# Fax Cover Sheet

Provider State: \_\_\_\_\_

Date: \_\_\_\_\_

# of Pages: \_\_\_\_\_  
(Including cover)

To: Optum

From: Provider's Name: \_\_\_\_\_

Contacts' Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

## Instructions for Use

1. When sending in Texas Standard Prior Authorization Form, use this cover sheet and document the PCN number from online submission.
2. Please send one fax per patient

## Clinical Support Department

Attention: Clinical Operations

Health Plan: \_\_\_\_\_

PCN #: \_\_\_\_\_ (required)

*Patient Name*

*# of Pages*

\_\_\_\_\_

Texas Standard Prior Authorization Form Included



# Texas Standard Prior Authorization Request Form for Health Care Services

NOFR001 | 0115

Texas Department of Insurance

**Please read all instructions below before completing this form.**

*Please send this request to the issuer from whom you are seeking authorization. **Do not send this form** to the Texas Department of Insurance, the Texas Health and Human Services Commission, or the patient's or subscriber's employer.*

Beginning September 1, 2015, health benefit plan issuers must accept the Texas Standard Prior Authorization Request Form for Health Care Services if the plan requires prior authorization of a health care service.

In addition to commercial issuers, the following public issuers must accept the form: Medicaid, the Medicaid managed care program, the Children's Health Insurance Program (CHIP), and plans covering employees of the state of Texas, most school districts, and The University of Texas and Texas A&M Systems.

**Intended Use:** When an issuer requires prior authorization of a health care service, use this form to request authorization **by fax or mail**. An issuer may also provide an **electronic version of this form** on its website that you can complete and submit electronically, via the issuer's portal, to request prior authorization of a health care service.

**Do not use this form to:** 1) request an appeal; 2) confirm eligibility; 3) verify coverage; 4) request a guarantee of payment; 5) ask whether a service requires prior authorization; 6) request prior authorization of a prescription drug; or 7) request a referral to an out of network physician, facility or other health care provider.

## **Additional Information and Instructions:**

**Section I.** An issuer may have already entered this information on the copy of this form posted on its website.

**Section II.** Urgent reviews: Request an urgent review for a patient with a life-threatening condition, **or** for a patient who is currently hospitalized, **or** to authorize treatment following stabilization of an emergency condition. You may also request an urgent review to authorize treatment of an acute injury or illness, if the provider determines that the condition is severe or painful enough to warrant an expedited or urgent review to prevent a serious deterioration of the patient's condition or health.

## **Section IV.**

- If the Requesting Provider or Facility will also be the Service Provider or Facility, enter "Same."
- If the requesting provider's signature is required, you may not use a signature stamp.
- If the issuer's plan requires the patient to have a primary care provider (PCP), enter the PCP's name and phone number. If the requesting provider is the patient's PCP, enter "Same."

## **Section VI.**

- Give a brief narrative of medical necessity in this space, or in an attached statement.
- Attach supporting clinical documentation (medical records, progress notes, lab reports, etc.), if needed.

**Note:** Some issuers may require more information or additional forms to process your request. If you think an additional form may be needed, please check the issuer's website before faxing or mailing your request.

*If the requesting provider wants to be called directly about missing information needed to process this request, you may include the provider's direct phone number in the space given at the bottom of the request form. Such a phone call cannot be considered a peer-to-peer discussion required by 28 TAC §19.1710. A peer-to-peer discussion must include, at a minimum, the clinical basis for the URA's decision and a description of documentation or evidence, if any, that can be submitted by the provider of record that, on appeal, might lead to a different utilization review decision.*

# TEXAS STANDARD PRIOR AUTHORIZATION REQUEST FORM FOR HEALTH CARE SERVICES

## SECTION I — SUBMISSION

Issuer Name:	Phone:	Fax:	Date:
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## SECTION II — GENERAL INFORMATION

Review Type: <input type="checkbox"/> Non-Urgent <input type="checkbox"/> Urgent	Clinical Reason for Urgency:
Request Type: <input type="checkbox"/> Initial Request <input type="checkbox"/> Extension/Renewal/Amendment	Prev. Auth. #:

## SECTION III — PATIENT INFORMATION

Name:	Phone:	DOB:	Sex: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Unknown
Subscriber Name (if different):	Member or Medicaid ID #:	Group #:	

## SECTION IV — PROVIDER INFORMATION

Requesting Provider or Facility		Service Provider or Facility	
Name:		Name:	
NPI #:	Specialty:	NPI #:	Specialty:
Phone:	Fax:	Phone:	Fax:
Contact Name:	Phone:	Primary Care Provider Name <i>(see instructions)</i> :	
Requesting Provider's Signature and Date <i>(if required)</i> :		Phone:	Fax:

## SECTION V — SERVICES REQUESTED (WITH CPT, CDT, OR HCPCS CODE) AND SUPPORTING DIAGNOSES (WITH ICD CODE)

Planned Service or Procedure	Code	Start Date	End Date	Diagnosis Description (ICD version__)	Code

Inpatient  Outpatient  Provider Office  Observation  Home  Day Surgery  Other: \_\_\_\_\_

Physical Therapy  Occupational Therapy  Speech Therapy  Cardiac Rehab  Mental Health/Substance Abuse  
 Number of Sessions: \_\_\_\_\_ Duration: \_\_\_\_\_ Frequency: \_\_\_\_\_ Other: \_\_\_\_\_

Home Health (MD Signed Order Attached?  Yes  No) (Nursing Assessment Attached?  Yes  No)  
 Number of Visits: \_\_\_\_\_ Duration: \_\_\_\_\_ Frequency: \_\_\_\_\_ Other: \_\_\_\_\_

DME (MD Signed Order Attached?  Yes  No) *(Medicaid only: Title 19 Certification Attached?  Yes  No)*  
 Equipment/Supplies (include any HCPCS codes): \_\_\_\_\_ Duration: \_\_\_\_\_

## SECTION VI — CLINICAL DOCUMENTATION (SEE INSTRUCTIONS PAGE, SECTION VI)

**An issuer needing more information may call the requesting provider directly at: \_\_\_\_\_**