



Chiropractic Network Tiering

The objective of the Optum® Clinical Support Program is to facilitate the adoption of current best evidence into practice, leading to less variation in decision-making and resulting in more affordable and higher quality health care services. To accomplish this, Optum has developed an integrated set of outreach activities based on the degree to which an individual provider's decision-making varies from that of peers and current best evidence.

One way we identify providers who would benefit from our outreach activities is through a tiered network environment. The tier criteria, illustrated below, used to identify tiers within the Optum network are developed and approved by a series of committees, each consisting of external providers and subject matter experts from active practice, academic institutions and professional licensing bodies. When evaluating tiering criteria, we consider characteristics of the treated patient population to ensure the case mix does not adversely impact the tier assignments. For additional information on tiering, please consult the Provider Operations Manual at www.myoptumhealthphysicalhealth.com.

Performance Benchmarks	Tier 1 Advantage (must meet all)	Tier 1 (must meet all)	Tier 2 (meets one or more)
Fee For Service Plan Performance			
Average Dates Of Treatment Per Patient	≤ 8 On Average	≤ 8 On Average	> 8 On Average
Passive Therapies Per Date Of Service	≤ 1.5 On Average	≤ 1.5 On Average	> 1.5 On Average
Total Therapies Per Date of Service	≤ 2.5 On Average	≤ 2.5 On Average	> 2.5 On Average
% Spinal CMT Codes Billed At 98941/42	≤ 60%	≤ 60%	> 60%
Total CMT Codes Billed Per Date of Service	≤ 1.3 On Average	≤ 1.3 On Average	> 1.3 On Average
X-Ray Studies Per Patient	< 1 On Average	< 1 On Average	≥ 1 On Average
% 99205 Level E/M	≤ 5%	≤ 5%	> 5%
Patient Volume	≥ 15 Patients Per Year	≥ 5 Patients Per Year	< 5 Patients Per Year
Additional Tier 1 Advantage entry requirement	Tier 1 status for two consecutive years		
Per Diem Plan Performance			
Average Dates Of Treatment Per Patient	≤ 8 On Average	≤ 8 On Average	> 8 On Average
X-Ray Studies Per Patient	< 1 On Average	< 1 On Average	≥ 1 On Average
Patient Volume	≥ 15 Patients Per Year	≥ 5 Patients Per Year	< 5 Patients Per Year
Additional Tier 1 Advantage entry requirement	Tier 1 status for two consecutive years		

Note: Passive Therapies = Passive Modalities and Passive Procedures
 Total Therapies = Active Therapy and Passive Therapy

Optum® Physical Health ("Optum") includes OptumHealth Care Solutions, LLC., ACN Group IPA of New York, Inc., Managed Physical Network, Inc., and ACN Group of California, Inc., dba OptumHealth Physical Health of California.