

Welcome to WebAssist - Optum Provider Portal

Learn How to Submit PSF-750 online



Online submission of the Patient Summary Form (PSF-750) is required

The following directions will assist in making the online submission process easy and convenient for providers and their staff

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Obtain Your Optum ID & Password

- In order to access the web site to process the PSF-750 you must have a six-digit Optum provider ID, which is also used as the login ID for the site, and the web site password.
- You can request the information at the login page through the option located directly underneath the “login” button. If Optum has your current office email on file the ID and password will be emailed to you directly. If Optum does not have the current email on file then your request will be mailed to your office.



Provider ID : *

Password : *

Login

If you need your provider ID or password please [click here](#)

To change your current password, please [click here](#)

What's Inside

For the Staff

- Submit Claims & Clinical Submissions
- Check Status of Claims & Clinical Submissions
- Obtain Forms & Manuals

For the Clinician

- Provider Profiles
- Continuing Education
- Clinical Information & Resources
- Plan Summaries & Fee Schedules
- Forms



Optum ID & Password

- You can also call our customer service center and they can assist you.
- Call 800-873-4575 or 888-676-7768



Determine If Clinical Submission is Required

- To determine whether your UHC member requires clinical submission, go to Tools & Resources and scroll down to “UHC Quick Group Check”

The screenshot displays the WebAssist Physical Health user interface. At the top, a dark navigation bar shows the user's name, "Welcome, Dr. John Chiropractor, DC, Tier 2", and links for "Links", "Help", and "Sign Out". Below this is the OPTUM logo and the text "WebAssist Physical Health". The main content area features a navigation bar with "Clinical Subs & Claims", "Tools & Resources", "Clinical Resources", and "Home". The "Tools & Resources" dropdown menu is open, listing various options such as "Network News", "Operations Manuals", "Plan Summaries", "Fee Schedules", "State Regulatory Addendums", "Patient Satisfaction Result", "Patient Satisfaction CAHPS", "Tutorial", "CAHPS Survey Methodology", "Forms", "Patient Status Report Reference Guide", "Electronic Claims", "UHC Quick Group Check", "Reimbursement Policies", and "California Language Assistance". The "UHC Quick Group Check" option is circled in red. The left sidebar contains sections for "Activity Center", "Clinical Submissions and Claims" (with "Submit" and "Check Status" links for both "Clinical Submissions" and "Claims"), "Recent Clinical Submissions" (stating no recent submissions), and "Expiring Clinical Submissions" (stating one submission is expiring).

Determine If Clinical Submission is Required

- The “UHC Quick Group Check” is for members with a 6-digit group number only, including Navigate and Compass. Type in the group number and hit “submit”. You will receive an instant response whether clinical submission is required

The screenshot displays the OPTUM WebAssist Physical Health interface. On the left is a navigation menu with categories like Physical Health Locations, Network News, Operations Manuals, Plan Summaries, Fee Schedules, State Regulatory Addendums, Patient Satisfaction Result, Patient Satisfaction CAHPS Tutorial, CAHPS Survey Methodology, Forms, Patient Status Report Reference Guide, Electronic Claims, UHC Quick Group Check, Reimbursement Policies, California Language Assistance Information, and CMS Fraud, Waste & Abuse Provider. The main content area is titled "UHC Quick Group Check" and includes a text box for "Member's Group Number:" with six input fields, a "Submit" button, and a "Reset" button. Below this, a "Sample ID Cards" section shows two examples of UnitedHealthcare ID cards. A red box highlights the "UHC Quick Group Check" tool with the instruction "Use Quick Group Check See guidelines above". Red arrows point from this box to the "Group Number" fields on both sample ID cards, which are circled in red. The first ID card shows a Group Number of 1P7327, and the second shows 701648. Both cards also display member information, dependent names, payer ID, and OPTUM Rx Bin, PCN, and Grp details.

Member Eligibility and Benefits

- Providers are required to retrieve member eligibility and benefits online. Under Clinical Subs & Claims, scroll to “Member Eligibility” and follow the simple steps to capture the search results.

The screenshot shows the top navigation bar with the Optum logo and 'WebAssist Physical Health'. A dropdown menu is open under 'Clinical Subs & Claims', with red arrows pointing to 'Member Eligibility' and 'Submit a Clinical Sub'. Below the navigation, there are tabs for 'Member Eligibility', 'Submit a Clinical Sub', 'Clinical Sub Status', 'Submit a Claim', and 'Claim Status'. The 'Member Eligibility' tab is active, displaying a search area with the text 'Begin by entering the patients information or select an existing patient from the Patients list.' and a 'Clear Patient' button. A 'Patients' list is visible on the left, showing a grid of letters A-Z with 'S' highlighted. Below the search area, there is a section for 'SUBMIT A PATIENT SUMMARY FORM' with a brief description of the form's purpose.

The screenshot shows the 'Member Search' form. The navigation bar is the same as in the previous screenshot. The 'Member Search' form includes a 'Health Plan*' dropdown menu with 'Please Select' and a checkmark. Below the dropdown is a note: '(If you do not see the Health Plan listed, please check your Plan Summary for Eligibility Verification)'. The form has four input fields: 'Last Name*', 'First Name*', 'ID*', and 'DOB*'. The 'DOB*' field has a placeholder 'mm/dd/yyyy'. There is also a 'Group Number' field. At the bottom of the form are two buttons: 'Find Member' and 'Clear'. On the left side, there is a 'Patients' list with 'S' highlighted, and a 'Physical Health Provider Support' section with a 'Click here for live chat' button.

Submit a PSF electronically

- The electronic form is then located under the “Activity Center” on the left or at the tool bar option on top “Clinical Subs & Claims”.

The screenshot displays the Optum WebAssist Physical Health interface. At the top, a navigation bar includes the user name 'Welcome, Dr. John Chiropractor, DC, Tier 2', 'Links', 'Help', and 'Sign Out'. Below this is the Optum logo and 'WebAssist Physical Health'. A secondary navigation bar contains 'Clinical Subs & Claims', 'Tools & Resources', 'Clinical Resources', and 'Home'. The main content area is divided into two columns. The left column, titled 'Physical Health Locations', contains a red-bordered box around the 'Activity Center' link and another red-bordered box around the 'Clinical Submissions and Claims' section. The 'Clinical Submissions and Claims' section has sub-links for 'Submit' and 'Check Status'. The right column, titled 'Informational Center', contains several notification cards: 'BlueCross BlueShield Michigan (BCBSM) Alert: Chiropractic Tiering', 'Reminder Notification: Provider Tier Letters Now Online!', 'Reminder Notification: Primary Care Referral Needed for UnitedHealthcare® Navigate™, UnitedHealthcare® Compass, and UnitedHealthcare™ Charter', and 'Welcome to WebAssist!'. A red arrow points from the 'Clinical Subs & Claims' menu item to the 'Submit' link in the 'Clinical Submissions and Claims' section.

Submit a PSF electronically

- Many offices print the hard copy of the forms first, have the provider and the patients fill out their sections, and then transfer the information over to the electronic form on the Optum web site
- You can find the hard copies to print under “Tools & Resources” to “Forms” then “Clinical Submission Forms” and print the PSF-750.
- Functional Outcome Measure forms are also available on the website.



The screenshot shows the Optum WebAssist Physical Health website interface. The top navigation bar includes 'Physical Health Locations', 'Clinical Subs & Claims', 'Tools & Resources', 'Clinical Resources', and 'Home'. The 'Tools & Resources' menu is expanded, showing a list of options including 'Forms', 'Clinical Submission Forms', 'Network News', 'Operations Manuals', 'Plan Summaries', 'Fee Schedules', 'State Regulatory Addendums', 'Patient Satisfaction Result', 'Patient Satisfaction CAHPS', 'Tutorial', 'CAHPS Survey Methodology', 'Patient Status Report Reference', 'Patient Billing and Acknowledgement', 'Guide', 'New/Additional Office Location', 'Electronic Claims', 'Application', 'UHC Quick Group Check', 'W-9', 'Reimbursement Policies', and 'California Language Assistance'. The 'Forms' and 'Clinical Submission Forms' options are highlighted with red boxes. The main content area is divided into two columns: 'Activity Center' and 'Informational Center'. The 'Activity Center' includes sections for 'Clinical Submissions and Claims' (with 'Submit' and 'Check Status' links), 'Recent Clinical Submissions' (stating no submissions in the last 2 weeks), and 'Expiring Clinical Submissions' (stating no submissions expiring in the next 10 days). The 'Informational Center' includes a 'BlueCross BlueShield Michigan (BCBSM) Alert: Chiropractors' and a 'Reminder Notification: Provider Tier Letters Now Online'.

Submit a PSF electronically

- For established patients, pick their name off the patient list which is in alphabetical order by last name, their demographics will then populate the form. For a new patient fill out the patient demographics in the blank form.

The screenshot displays the Optum WebAssist Physical Health interface. At the top, a navigation bar includes a user greeting: "Welcome, Dr. John Chiropractor, DC, Tier 2" and links for "Links", "Help", and "Sign Out". The main header features the Optum logo and "WebAssist Physical Health". Below this, a menu bar contains "Physical Health Locations", "Clinical Subs & Claims", "Tools & Resources", "Clinical Resources", and "Home". A secondary menu includes "Submit a Clinical Sub", "Clinical Sub Status", "Submit a Claim", and "Claim Status".

The "Patients" section is highlighted, showing a grid of letters (A-Z) for patient selection. A yellow callout bubble points to this grid with the text: "Established patient's names are listed in alphabetical order by last name". Below the grid, there are input fields for "Patient Name" and "DOB" (09/15/70). A "SUBMIT A PATIENT" button is visible. A "Currently Selected Patient:" field shows "None".

Below the patient selection, there is a "Physical Health Provider Support" section with a "Click here for live chat" button. The main form area is titled "SUBMIT A PATIENT" and contains a "Patient's Demographic Section" with fields for Last Name, First Name, MI, Sex (Male/Female), DOB (mm/dd/yyyy), ID#, Plan, Address, City, State (Please select), Zip, and Group Number. Below this is a "Clinical Information" section with a dropdown for "Office Location with TIN number" (Please select your Clinic Address).

At the bottom, there is a footer with links: "Optum | Privacy Policy | Contact Us | Provider Locator | Accessibility" and a copyright notice: "© 2018 Optum. All Rights Reserved."

Patient Demographic Changes

- If you have an established patient who has had a change in their demographics, either name, address, health insurance plan, or any item, complete a **new submission**, include the new information as you would for a new patient.
- Once the PSF is processed the patient's name with the new information will show up on the patient list.

Submit a PSF electronically

- After you pick your patient, or type in the information for a new patient, click on your office address in the “Office Location” option and the remainder of the form will open.

Welcome, Dr. John Chiropractor, DC, Tier 2 Links Help Sign Out

OPTUM | WebAssist Physical Health

Physical Health Locations Clinical Subs & Claims Tools & Resources Clinical Resources Home

Submit a Clinical Sub Clinical Sub Status Submit a Claim Claim Status

Patient

Verify the patient's information is correct, and then select your Office Location to begin completing the clinical submission form.

Currently Selected Patient: Clear Patient

SUBMIT A PATIENT SUMMARY FORM

Patient's Demographic Section

Address 57 Mokinley Avenue
City Westbury
State NY
Zip 11590

Last Name First Name MI
Sex: Male Female DOB 09/15/1970 mm/dd/yyyy
ID# 89048123001
Plan: MPH-Empire Plan
Group Number

Clinical Information
Office Location with TIN number

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Submit a PSF electronically

Welcome, Dr. John Chiropractor, DC, Tier 2 Links Help Sign Out


OPTUM WebAssist Physical Health

Physical Health Locations Clinical Subs & Claims Tools & Resources Clinical Resources Home

Submit a Clinical Sub Clinical Sub Status Submit a Claim Claim Status

Patients

Patient Name: DOB: 09/15/70

 Click here for live chat

Patient Summary Form

Patient Information

Last Name: First Name: MI: Sex: DOB: mm/dd/yyyy

Address: City: Westbury State: NY Zip: 11590

ID#: 88048123001 Health Plan: MPH-Empire Plan Group Numbers:

Referral Information

Physician: Date Issued: mm/dd/yyyy Referral Numbers:

(If applicable) (If applicable) (If applicable)

Provider Information

Dr. John Chiropractor, DC Office Location: 6300 Olson Memorial Hwy, Louisville, MO 6410-W120, KY - *****

*Credentials: MD/DO DC PT OT ATC MT ST Other

*Setting: Is this Home Care Setting? Yes No

Is this an Administrative Correction to a Previous Submission?

Provider Completes This Section

*Date you want THIS submission to begin: mm/dd/yyyy

*Patient Type:

1-New to your office 2-Ex'd, new injury 3-Ex'd, new episode 4-Ex'd, continuing care

*Nature of Condition:

1-Initial onset (within last 3 months) 2-Recurrent (multiple episodes of < 3 months) 3-Chronic (continuous duration > 3 months)

*Cause of Current Episode:

Traumatic Unspecified Repetitive Post-surgical Work related Motor vehicle

*Anticipated CMT Level:

98940 98941 98942 98943 None

*Diagnosis (ICD code):

Dx1: Dx2: Dx3: Dx4: *Nature of Treatment: (Please select)

Dx5: Dx6: Dx7: Dx8:

Dx9: Dx10: Dx11: Dx12:

Current Functional Measure Score:

Neck Index: Neck Form Back Index: Back Form FOTO:

DASH: DASH Form LEFS: LEFS Form

(Other)

Administrative Corrections

- If you need to make a change to your submission either before or after you receive the response letter on the submission, you can do so directly on the site.
- Simply pull up a new PSF-750 form, pick your patient or type in the patient's demographics and then click on the option "Is this an Administrative Correction to a Previous Submission?"

The screenshot displays the Optum WebAssist Physical Health interface. At the top, a navigation bar includes the user's name, "Welcome, Dr. John Chiropractor, DC, Tier 2", and links for "Links", "Help", and "Sign Out". Below this is the Optum logo and "WebAssist Physical Health". The main navigation area features tabs for "Physical Health Locations", "Clinical Subs & Claims", "Tools & Resources", "Clinical Resources", and "Home". Under "Clinical Subs & Claims", there are sub-tabs: "Submit a Clinical Sub", "Clinical Sub Status", "Submit a Claim", and "Claim Status".

The "Patients" section on the left includes a keyboard-style patient selection grid and a "Patient Name" field with a "DOB" field showing "09/15/70". A "Physical Health Provider Support" chat button is also present.

The main "Patient Summary Form" is divided into several sections:

- Patient Information:** Includes fields for Last Name, First Name, MI, Sex (F), DOB (09/15/1970), Address, City (Westbury), State (NY), ZIP (11590), ID#, Health Plan (MPO Engine Plan), and Group Number.
- Referral Information:** Includes fields for Physician (if applicable), Date Issued (if applicable), and Referral Number (if applicable).
- Provider Information:** Includes Dr. John Chiropractor, DC, Office Location (8300 Olson Memorial Hwy, Louisville, MO 64120, KY - 64120), Credentials (MD/DO, DC, PT, OT, ATC, MT, ST, Other), and Setting (Is this Home Care Setting? Yes/No).

A red arrow points to a checkbox labeled "Is this an Administrative Correction to a Previous Submission?". Below this is a section for "Provider Completes This Section" with a "Date" field.

Administrative Corrections

- When the option opens, check off all that is applicable to your submission then type in a reference number, either the PCN from the electronic confirmation page, or the submission number from the response letter of the incorrect submission.

Clinical Subs & Claims	Tools & Resources	Clinical Resources	Home	Logout
Submit a Clinical Sub	Clinical Sub Status	Submit a Claim	Claims Status	

Patient Summary Form * - Required Fields

>> **Patient Information**

Last Name: First Name: MI: Sex: DOB: mm/dd/yyyy

Address: City: State: Zip:

ID#: Health Plan: Group:

>> **Referral Information**

Physician: Date Issued: mm/dd/yyyy Referral Number:

(if applicable) (if applicable) (if applicable)

>> **Provider Information**

John Chiropractor, DC Office Location:

* Credentials: MD/DO DC PT OT Both PT and OT Home Care ATC MT Other

>> **Is this an Administrative Correction to a Previous Submission?**

Please note: Do not submit clinical appeals through this process. Please review plan summary for more information

* Check applicable reason(s)(must select atleast one)

Patient information Provider information Date you want the corrected submission to begin CMT code Diagnosis code

* Reference #(PCN , submission #) of incorrect submission:

>> **Provider Completes This Section**

* Date you want THIS submission to begin: mm/dd/yyyy

* Patient Type:

1 - New to your office 2 - Est'd, new injury 3 - Est'd, new episode 4 - Est'd, continuing care

* Nature of Condition:

1 - Initial onset (within last 3 months) 2 - Recurrent (multiple episodes of < 3 months) 3 - Chronic (continuous duration > 3 months)

* Cause of Current Episode:

Current Functional Measure Score

- To complete the Current Functional Measure Score, click on the form that your patient has completed, an electronic version of the form will open

Clinical Subs & Claims Tools & Resources Clinical Resources Home Logout

Provider Completes This Section

* Date you want THIS submission to begin: mm/dd/yyyy

* Patient Type:

1 - New to your office 2 - Est'd, new injury 3 - Est'd, new episode 4 - Est'd, continuing care

* Nature of Condition:

1 - Initial onset (within last 3 months) 2 - Recurrent (multiple episodes of < 3 months) 3 - Chronic (continuous duration > 3 months)

* Cause of Current Episode:

Traumatic Unspecified Repetitive Post-surgical Work related Motor vehicle

* Anticipated CMT Level:

98940 98941 98942 98943 None

* Diagnosis (ICD code):

Current Functional Measure Score:

Neck Index **Neck Form** Back Index **Back Form** [Keele STarT Back Screening Tool \(SBST\)](#)

DASH **DASH Form** LEFS **LEFS Form**

(other)

Patient Completes This Section

Current Functional Measure Score

- When you have completed transferring the patient's scores, click on "Calculate" and then "Accept" and the score will be placed on the electronic PSF form

Neck Index -- Webpage Dialog
https://www.myoptumhealthphysicalhealth.com/neckindexform.asp

>> Neck Index

Pain Intensity
No Answer

Sleeping
No Answer

Reading
No Answer

Concentration
No Answer

Work
No Answer

Personal Care
No Answer

Lifting
No Answer

Driving
No Answer

Recreation
No Answer

Headaches
No Answer

Calculate 0 Accept Clear Data

1 2

Print and Submit

- When the form is completed click the submit button. If you have forgotten to fill out any required information the site will prompt you to complete that question. You will then receive an electronic confirmation page that will include the information you submitted on the PSF and a confirmation number. You may write down that number or print out the page. The confirmation is your guarantee that we have received the submission.

1 - No 2 - Yes

5. Do you think it's not really safe for a person with a condition like yours to be physically active?

1 - No 2 - Yes

6. Have worrying thoughts been going through your mind a lot of the time?

1 - No 2 - Yes

7. Do you feel that your back pain is terrible and it's never going to get any better?

1 - No 2 - Yes

8. In general have you stopped enjoying all the things you usually enjoy?

1 - No 2 - Yes

9. Overall, how bothersome has your back pain been in the last 2 weeks?

1 - Not at all 2 - Slightly 3 - Moderately 4 - Very Much 5 - Extremely

*SBST Category:

*SBST Not Completed:

© Originally Developed by: Keele University 01/08/07 Funded by Arthritis Research UK

Processing

- It takes 24-48 business hours before you will see the submission as completed after you submit the PSF-750 for. Except when there is a possible issue with the submission. In which case it will be researched and Optum will contact you by mailing a letter.
- To check the status of your submission, go to the home page, to “Activity Center”, “Clinical Submissions” to “Check Status”

The screenshot displays the Optum WebAssist Physical Health portal. At the top, a dark navigation bar contains the text "Welcome, Dr. John Chiropractor, DC, Tier 2" and links for "Links", "Help", and "Sign Out". Below this is the Optum logo and the text "WebAssist Physical Health". A secondary navigation bar includes "Clinical Subs & Claims", "Tools & Resources", "Clinical Resources", and "Home".

The main content area is divided into two columns. The left column, titled "Physical Health Locations", features a red-bordered box around the "Activity Center" link. Below it, the "Clinical Submissions and Claims" section has a red-bordered box around the "Check Status" link under the "Clinical Submissions" sub-section. The right column, titled "Informational Center", contains a "Reminder Notification: Provider Tier Letters Now Online!" and a "Welcome to WebAssist!" message.

Below the main content area, there are sections for "Recent Clinical Submissions" (stating no submissions in the last 2 weeks), "Expiring Clinical Submissions" (stating no submissions expiring in the next 10 days), "Patient Status Report" (with a link to complete PSR), and "Encountered a problem?" (with a link to get assistance).

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Check Status

- Either click on the patient's name off the Patients List, or find the response through the office location or decision date.
- See "Status" for the patient which first will note pending followed in 1 to 2 business days as completed status and then the "Letter" will appear 24 hours following.

The screenshot displays the Optum WebAssist Physical Health interface. At the top, a navigation bar includes the user's name, "Welcome, Dr. John Chiropractor, DC, Tier 2", and links for "Links", "Help", and "Sign Out". Below this is the Optum logo and "WebAssist Physical Health". A secondary navigation bar contains "Physical Health Locations", "Clinical Subs & Claims", "Tools & Resources", "Clinical Resources", and "Home". Under "Clinical Subs & Claims", there are buttons for "Submit a Clinical Sub", "Clinical Sub Status", "Submit a Claim", and "Claim Status", along with a "Clear Patient" button.

The "Patients" section features a grid of letters (A-Z) for patient selection, with 'R' highlighted. Below the grid is a "Patient Name" field with "DOB" and "06/15/70" displayed. A "Physical Health Provider" section includes a "Click here for live chat" button. A "Search Options" section contains dropdown menus for "Office Location" and "Optum Decision Date", and a text field for "Patient & Date of Birth". A "Search" button is located to the right of these fields.

A "Please Note" section states: "Response Letters will be available online for 6 months after Optum Decision Date. Clinical submissions on file for the last six months:". Below this is a table with the following columns: Confirmation #, Reference #, Patient Name, Date of Birth, Requested From, Status, Letter, and Attachments. The table currently shows "No records to view".

At the bottom, there are two status messages: "In Process We have received your Clinical Submission. Please allow time for processing." and "Completed We have completed the review on your Clinical Submission."

Red arrows in the original image point to the "Patients" grid, the "Search Options" section, and the "Live chat" button.

Check Status

- Print a copy of the response or email us questions you have regarding that submission

>> Patients

A B C D E F G H I J K L M
N O P Q R S T U V W X Y Z

PATIENT NAME	PATDOB
Bear, Pooh	03/26/68

Clinical Subs & Claims	Tools & Resources	Clinical Resources	Home	Logout
Submit a Clinical Sub	Clinical Sub Status	Submit a Claim	Claims Status	

To go back and view the complete list of submissions for this patient, use the Back button on your browser or click Clinical Sub Status above.

Currently Selected Patient:
Pooh Bear-03/26/68

Clear Patient

Clinical Submission Response Details


Patient Name: Pooh Bear	Response #: 13619644
Health Plan: UnitedHealthcare SignatureValue	Clinical Submission Received on: 4/25/2013
Provider: John Chiropractor, DC	Support Clinician: Administrative Review


Your Indicated Start Date
4/25/2013

The following actions and comments apply to this request:

At this time you are not required to submit Patient Summary forms for this member's health plan in your region. Please contact us if you have any questions.

This does NOT constitute a guarantee of payment and is subject to benefit limits and member eligibility. This page is intended to be a brief summary of the result of OptumHealth's review for this patient. Please refer to the Clinical Submission Response Form sent to your office via fax or mail for complete information.

 [Print Page](#) **Question On This Response**



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Patient Status Report - PSR

- To access the Patient Status Report, see the option on the lower left side of the Home Page. A PDF will open offering a list of months and patients for that provider to chose. The list is updated regularly

Welcome, Dr. John Chiropractor, DC, Tier 2 Links Help Sign Out

OPTUM | WebAssist Physical Health

Physical Health Locations Clinical Subs & Claims Tools & Resources Clinical Resources Home

Activity Center

Clinical Submissions and Claims

Clinical Submissions Submit Check Status	Claims Submit Check Status
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Recent Clinical Submissions
There are no recently submitted clinical submissions and no clinical submissions completed in the last 2 weeks.

Expiring Clinical Submissions
There are no clinical submissions expiring within the next 10 days.

Patient Status Report
[Click here to complete PSR](#)

Encountered a problem ?
[Click here to get assistance](#)

Informational Center

Reminder Notification: Provider Tier Letters Now Online! ▶

Reminder Notification: Primary Care Referral Needed for UnitedHealthcare® Navigate™, UnitedHealthcare® Compass, and UnitedHealthcare™ Charter ▶

Welcome to WebAssist! ▶

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Technical Assistance

- For technical questions, issues or concerns regarding our website email us from the home page, bottom left “Encountered a Problem?”

Welcome, Dr. John Chiropractor, DC, Tier 2 Links Help Sign Out

OPTUM | WebAssist Physical Health

[Physical Health Locations](#) Clinical Subs & Claims Tools & Resources Clinical Resources Home

Activity Center

Clinical Submissions and Claims

Clinical Submissions Submit Check Status	Claims Submit Check Status
---	---

Recent Clinical Submissions
There are no recently submitted clinical submissions and no clinical submissions completed in the last 2 weeks.

Expiring Clinical Submissions
There are no clinical submissions expiring within the next 10 days.

Patient Status Report
[Click here to complete PSR](#)

Encountered a problem ?
[Click here to get assistance](#)

Informational Center

Reminder Notification: Provider Tier Letters Now Online! ▶

Reminder Notification: Primary Care Referral Needed for UnitedHealthcare® Navigate™, UnitedHealthcare® Compass, and UnitedHealthcare™ Charter ▶

Welcome to WebAssist! ▶



Thank you

Deborah Travers

Electronic Connectivity Unit

February 2022